



Stacey Insurance Group LLC

1375 Gateway Blvd., Boynton Beach, FL 33426
(561) 536-0700

Date: June 2008

Subject: Hurricane Season

Dear Valued Customer:

As you know, June 1 marks the beginning of Hurricane Season. As we prepare and review our company disaster recovery plan, we want to take this time to remind you that you should begin to prepare as well.

As with prior hurricanes, we will work hand in hand with your insurance company and emergency team of adjusters should we have another storm. Our office will be open as soon as possible after the storm passes and our staff is prepared to work extended hours to assist you in the claims process. **We strongly encourage you to report your claim directly to your insurance company to expedite the claims process.** A list of carriers and phone numbers for reporting your claim directly is included with this letter.

By now, you should have already reviewed your insurance policies, coverage, and limits. If you need any additional coverage, please call us today. Both commercial and personal policies exclude flood damage, which is defined as rising water, tidal surge, and tidal wave. A separate policy is necessary to properly insure for this coverage. If you do not have flood insurance, please feel free to call us for a quotation. Please note, there is a 30-day waiting period when increasing flood limits or purchasing a new policy.

We would like to remind you that when a tropical storm or hurricane approaches within certain coordinates, we are prohibited from increasing coverage, adding new coverage, or binding new policies with any of our companies including the National Flood Program and Citizens Property Insurance Corp.

In the event of a loss, please refer to the claims filing information enclosed. Be prepared and be safe.

Very truly yours,

Stacey Insurance Group LLC
Michelle Stacey/agent
Sherry Basehart/agent

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Claims Filing Information

If you experience a loss, please remember to do the following:

- Protect the property from further damage
- Do temporary/emergency repairs as necessary to prevent additional damage to the property
- Take detailed photos of damaged areas prior to making any temporary repairs, keep your receipts to present to the claims adjuster that handles your claim. Make copies of these receipts for your own file.
- Take photos of any property that is damaged beyond repair before you discard
- If there is water damage, be sure to hire a professional water extraction company. The important thing to remember is to DOCUMENT, DOCUMENT, DOCUMENT.

Remember, your homeowners insurance does not cover floods. If you do not have flood insurance and would like to obtain the coverage, please call the office at 561-536-0700. Flooding is the most common natural disaster.

- Hurricanes, slow moving tropical storms and typical summer thunderstorms are always possible and can bring floods to every part of the region.
- Just one inch of water can cause thousands of dollars in damage.

Insurance Companies and Claim Filing Phone Numbers

<u>Citizens Property Insurance -</u>	<u>888-685-1555</u>	<u>AIG-</u>	<u>888-244-6163</u>
<u>Federated National Ins Co-</u>	<u>800-293-2532</u>	<u>Bristol West-</u>	<u>800-274-7865</u>
<u>Federated National Flood Ins-</u>	<u>800-759-8656</u>	<u>GMAC-</u>	<u>877-468-3466</u>
<u>Fidelity P&C-</u>	<u>800-220-1351</u>	<u>Progressive-</u>	<u>877-776-2436</u>
<u>Fidelity Flood -</u>	<u>800-725-9472</u>		
<u>Florida Peninsula-</u>	<u>877-994-8368</u>		
<u>Landmark One-</u>	<u>800-306-9545</u>		
<u>Olympus Insurance Co-</u>	<u>800-711-9386</u>		
<u>USF&G/Geovera-</u>	<u>800-631-6478</u>		
<u>Universal P&C-</u>	<u>800-218-3206</u>		